

## ORGANIZATION PROFILE

### KEYSTONE HUMAN SERVICES INTERNATIONAL MOLDOVA ASSOCIATION

#### GENERAL INFORMATION

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|---|--|
| Organization Name                           | Keystone Human Services International Moldova Association  |
| Year of foundation                          | 2004   |
| Address                                     | 20, Sf. Gheorghe street. Chisinau, Moldova   |
| Telephone / Fax Number                      | +373 22 929198; +373 22 92941; +373 22 856962;<br>+373 22 856916; + 373 22543560   |
| Email                                       | <a href="mailto:khsima@keystonehumanservices.org">khsima@keystonehumanservices.org</a>   |
| Website                                     | <a href="http://www.keystonemoldova.md">www.keystonemoldova.md</a>   |
| Number of staff with undetermined contracts | 4 persons  |
| Number of fulltime projects based staff     | 20 persons   |
| Contact Person                              | Ludmila Malcoci, Ph.D. Habilitate in Social Sciences, Executive Director,<br>Phone- +37369501709; e-mail: <a href="mailto:lmalcoci@keystonehumanservices.org">lmalcoci@keystonehumanservices.org</a> |

#### MISSION & VISION

Keystone Moldova is a non-profit, nongovernmental organisation working to create opportunities where people can grow, exercise self-determination, and be participating, contributing and valued members of their society. The mission of Keystone Moldova is to promote and develop opportunities that will be in the form of consultant services, technical assistance, direct support service, best-practice training, monetary and administrative supports for ensuring the quality of life of individuals living in difficult social situations, including persons with disabilities, children with special education needs, abused children and women, families living in poverty, discriminated groups of population.

#### TARGET BENEFICIARIES

- People with disabilities
- Children with special education needs
- Families / support persons of people with disabilities
- Central and local public authorities

#### WHAT WE DO

- Deinstitutionalization and prevention of institutionalization
- Creating and developing community-based social services
- Capacity building
- Legal framework development
- Advocacy, Self-advocacy and Media advocacy
- Inclusive education
- Labour inclusion
- Social entrepreneurship
- Disability research
- Trainings in the social services field

#### GEOGRAPHICAL COVERAGE

Keystone Moldova is an organisation providing consultancy services nationally and internationally.

#### GOVERNING BODY

The governing body of Keystone Moldova is the Board of Directors. The Board approves modifications to the Charter, defines the general guiding principles and strategy of the organization; approves the activity plan and annual budgets; appoints and recalls the President of the Board, the Executive Director and Censor; decides on funding projects which correspond to the goals of the organization;

and examines the financial and activity reports. The Board of Directors meets routinely at least once every year or more frequently as needed.

### **PARTNERS / DONORS**

- European Commission/Delegation of the European Union to Moldova
- Soros Foundation-Moldova
- Open Society Foundations/Mental Health Initiative
- Open Society Foundations/ Health Media Initiative
- Open Society Foundations/Early Childhood Program
- Keystone Human Services International US
- The Swedish Organization for Individual Relief - SOIR Moldova
- FHI 360<sup>o</sup> (USAID)
- SwissTPH (SDC)
- Centre for Mental Health Care Development/ Czech Development Agency
- UNICEF Kazakhstan
- Embassy of the United States of America in Moldova
- United Nations Development Program
- East-European Foundation
- Children on the Edge
- Government of the Republic of Moldova ( Ministry of Labor, Social Protection and Family, Ministry of Education, Ministry of Health, Ministry of Finance)
- Local Public Authorities
- Civil society organizations (both local and international) working in the field of disability

### **MEMBERSHIPS**

- Alliance of NGOs active in the Field of Social Protection of the Child and Family (APSCF),
- Alliance of Organizations of Persons with Disabilities (AOPD). Since May 2015, Keystone Moldova was elected as an organisation leading the Administration counsel of AOPD,
- The Independent Mechanism for Monitoring the implementation of the UNCRPD,
- Civic Coalition for Free and Fair Elections,
- European Association of Service Providers for Persons with Disabilities (EASPD).

### **AWARDS**

- 2019 – Zero Project Award, Innovative Practice 2019 for Community for All Moldova Program
- 2019 – Zero Project Award, Innovative Practice 2019 for Using Theatre in Schools to Address Discrimination against Persons with Disabilities
- 2018 – Delegation of the European Union in Moldova, European Awards for Civil Society. Award for Cohesive Society
- 2017 – UN human rights award for contribution in social inclusion of persons with mental disabilities
- 2016 – Government of Moldova award for contribution in the reform of social protection of persons with disabilities
- 2015 – UNICEF Moldova award for contribution in the promotion of children rights.
- 2014- Ministry of Labor, Social Protection and Family award for contribution in the development of social care services for persons with disabilities .
- 2012 – Ministry of Labor , Social Protection and Family award for sustainable partnership in the field of promotion of reforms in social protection of persons with disabilities.

### **FINANCE AND BUDGET**

Total Annual Budget for the last three years:

|           |             |
|-----------|-------------|
| 2017 - \$ | 887 340 USD |
| 2018 - \$ | 666 466 USD |
| 2019 - \$ | 608 822 USD |

Property ownership: Keystone Moldova owns two-story building in Chisinau (office), one training facility in Chisinau (230 sq. m.) and 14 homes in different regions of Moldova for services (community homes, supported living, community centers).

## PUBLICATIONS

|     | Name of the publication   | Source   |
|-----|---|--|
| 1.  | Social Services for persons with from the both banks of the Nistru river (RO, RU)   | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Social-Services-ROM.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Social-Services-ROM.pdf</a> (RO)<br><a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Social-Services-RUS.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Social-Services-RUS.pdf</a> (RU)   |
| 2.  | Instruction for the application in early education of the Methodology of evaluation of the child's development (RO, RU)         | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Instruction-for-application-of-the-Methodology-Ro.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Instruction-for-application-of-the-Methodology-Ro.pdf</a> (RO)<br><a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Instruction-for-application-of-the-Methodology-Ru.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Instruction-for-application-of-the-Methodology-Ru.pdf</a> (RU) |
| 3.  | Social inclusion of persons with disabilities. Sociological study (RO)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Social-inclusion-Study.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Social-inclusion-Study.pdf</a>  |
| 4.  | “Forum Theatre – a method of nonformal education” article published in Didactica Pro magazine (RO)                              | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Forum-theatre.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Forum-theatre.pdf</a>  |
| 5.  | Successful practices in ensuring inclusive education of children of preschool age (RO)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Successful-practices.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Successful-practices.pdf</a>  |
| 6.  | The strategy on social inclusion of people with disabilities, Ialoveni rayon (2016 – 2021) (RO)                                 | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Ialoveni.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Ialoveni.pdf</a>  |
| 7.  | The strategy on social inclusion of people with disabilities, Anenii Noi rayon (2016 – 2021) (RO)                               | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Anenii-Noi.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Anenii-Noi.pdf</a>  |
| 8.  | Study regarding the impact of the Mobile Team social service on the society, persons with disabilities, and their families (RO) | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/150429-Studiu-de-impact-al-serviciului-Echipe-Mobila.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/150429-Studiu-de-impact-al-serviciului-Echipe-Mobila.pdf</a>  |
| 9.  | Partnership for inclusion (RO)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Partnership-for-inclusion.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Partnership-for-inclusion.pdf</a>  |
| 10. | Institution or Community? (RO, EN)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Institution-or-community-Ro.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Institution-or-community-Ro.pdf</a> (RO)<br><a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Institution-or-community-En.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Institution-or-community-En.pdf</a> (EN)   |
| 11. | Study regarding the access of persons with disabilities to the electoral process (RO)   | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Study-access-to-electoral-process.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Study-access-to-electoral-process.pdf</a>  |
| 12. | The UN Convention on the Rights of Persons with Disabilities. Guide for local public authorities                                | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-for-LPA-representatives.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-for-LPA-representatives.pdf</a>  |
| 13. | Communication with and about people with disabilities. Guide for journalists (RO, RU)   | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-for-journalists-Ro.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-for-journalists-Ro.pdf</a> (RO)<br><a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-for-journalists-Ru.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-for-journalists-Ru.pdf</a> (RU)   |

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| 14. | Bridge to understanding. Education for inclusion, tolerance, acceptance (RO)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Bridge-to-understanding.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Bridge-to-understanding.pdf</a>  |
| 15. | Bridge to understanding. Education for inclusion, tolerance, acceptance (didactical support)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Bridge-to-understanding-didactical-support-1.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Bridge-to-understanding-didactical-support-1.pdf</a>  |
| 16. | The strategy on social inclusion of people with disabilities, Calarasi rayon (2013-2018)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Calarasi.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Calarasi.pdf</a>  |
| 17. | The strategy on social inclusion of people with disabilities, Orhei rayon (2013-2018)   | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Orhei.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Strategy-Orhei.pdf</a>  |
| 18. | Inclusive education. Methodological guide for primary and secondary general school (RO, RU)   | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide_inclusive-education_Ro.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide_inclusive-education_Ro.pdf</a> (RO)<br><a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-Inclusive-education_Ru.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Guide-Inclusive-education_Ru.pdf</a> (RU) |
| 19. | Inclusive education: good practices (RO)  | <a href="https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Inclusive-education_-practices.pdf">https://www.keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Inclusive-education_-practices.pdf</a>  |
| 20. | Beneficiary Impact Assessment of C4All Moldova program.Sociological research  | <a href="https://keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Beneficiary-impact-assesment.pdf">https://keystonemoldova.md/wp-content/uploads/sites/4/2020/08/Beneficiary-impact-assesment.pdf</a>  |
| 21. | Malcoci L., Cincilei C. Supporting learners identified as having special education needs in Moldova// Enabling Education Review, N2, 2014// | <a href="https://www.eenet.org.uk/enabling-education-review/enabling-education-review-2/eer-2/2-12/">https://www.eenet.org.uk/enabling-education-review/enabling-education-review-2/eer-2/2-12/</a>  |
| 22. | Communication Materials   | <a href="https://keystonemoldova.md/en/publications-and-resources/communication-materials/">https://keystonemoldova.md/en/publications-and-resources/communication-materials/</a>  |

**GRANTS IMPEMENTED / UNDER IMPLEMENTATION FOR THE LAST 5 YEARS**

| <b>Donor</b>   | <b>Project</b>  | <b>Grant period</b>           | <b>Amount</b> |
|--|---|-------------------------------|---------------|
| European Union, Konrad Adenauer Stiftung                                 | Civil Society Voice for Inclusion   | November 2019 – October 2021  | \$ 66 100*    |
| Ministry of Education, Culture and Research of Republic of Moldova       | Involving young people in cultural activities, in order to achieve social inclusion   | June – September 2019         | \$ 2 500*     |
| IM Swedish Development Partner   | Self Advocacy 2.0   | February 2019 – December 2021 | \$ 222 150*   |
| Promo Lex  | Informed and Assumed Vote   | December 2018 – April 2019    | \$ 21 809     |
| Ungheni and Cantemir rational authorities                                | Institutional consultancy to the Raion authorities from Ungheni and Cantemir. Delivery of trainings for social services staff.  | May – December 2018           | \$ 4 310*     |
| European Commission / Soros Foundation Moldova                           | Better social services through a sustainable partnership between the civil society and the government   | February 2018 – January 2021  | \$ 231 391*   |
| IM Swedish Development Partner   | Get involved through advocacy and self-advocacy   | January – December 2018       | \$ 66 000*    |
| People in Need   | Support of inclusion of people with intellectual disabilities into society in Moldova   | May – November 2017           | \$ 12 200*    |
| Soros Foundation Moldova   | Qualitative Social Services for social inclusion of all vulnerable persons  | April– December 2017          | \$ 60 015     |
| Open Society Foundations/ Early Childhood Program / Step-by-Step Moldova | Strengthening and Disseminating Inclusive Education Model for Preschool Children in Moldova   | February 2017 – June 2018     | \$ 45 000     |
| Soros Foundation Moldova   | Sociological research on social inclusion of persons with disabilities for the development of evidence based social policies  | November 2016 – March 2017    | \$ 15 000     |
| European Union   | Social Services for persons with disabilities to increase the confidence between the both banks of the Nistru river   | November 2016 – March 2019    | \$ 619 086*   |
| The Hans Foundation/Keystone Human Services International                | Institutional consultancy to Keystone Institute India on preparing and facilitating the workshop: “Valued Lives: An Invitational Course on Social Role Valorization” for India CSOs, service providers and authorities.   | August – December 2016        | \$ 9 755      |
| Association Motivation – Moldova   | Support for young people with disabilities on employment. Institutional consultancy on developing the analysis on supported employment of persons with disabilities and methodological guide for implementation the supported employment by state and nonstate agencies . | July 1 – September 30, 2016   | \$ 2 528*     |
| European Union   | Advancing and monitoring the rights of people with mental disabilities in neuro-psychiatric residential institutions  | March 2016 – February 2019    | \$ 395 508*   |
| Centre for Mental Health Care  | Institutional consultancy on supporting of transformation process of  | October, 2015 –               | \$ 74 200*    |

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|---|---|--------------------------------------|--------------|
| Development/ Czech Development Agency                     | care for people with mental disorders and people with learning difficulties in Moldova  | December, 2016                       |              |
| SwissTPH (SDC)  | Reducing the Burden of NCDs in Moldova. Institutional consultancy on mapping of multisectoral interventions in health at community level (with a focus on NCDs).  | November 10, 2015 – January 31, 2016 | \$ 8 380*    |
| Soros Foundation Moldova                                  | Sustainable social services for persons with intellectual disabilities in the context of decentralization of public finances  | October 2015 – December 2016         | \$ 116 863   |
| FHI 360 <sup>0</sup> (USAID)                              | Collaboration at the local level for Social Inclusion for Persons with Disabilities from Anenii Noi and Falesti rayon   | April 1, 2015 – March 31, 2017       | \$ 44 000*   |
| UNICEF Kazakhstan   | Institutional consultancy on supporting the Republic of Kazakhstan Ministry of Health and Social Development in strategic and evidence-based planning (roadmap) of developing integrated family oriented social and health services for children under three and children with disabilities of pre-school age within the transformed care system. | December 2014- December 2015         | \$66,108.60  |
| OSF/Mental Health Initiatives<br>Soros Foundation Moldova | Community for all - Moldova - Bridge funding during the global economic crisis  | September 2008- September 2015       | \$ 4,106,294 |
| Open Society Foundations / Early Childhood Program        | Piloting Inclusive education models for preschool children in Moldova   | 2015-2017                            | \$207,488    |
| Soros Foundation Moldova                                  | Storytelling as a Tool to Combat Discrimination   | February 1, 2015 – April 30, 2015    | \$ 19, 996   |
| Swedish Organization for Individual Relief                | Get Involved Through Advocacy and Self-Advocacy   | August 1, 2014 – December 31, 2017   | \$ 252,145*  |
| East Europe Foundation                                    | Access of People with Disabilities to Elections   | July 1, 2014 – February 28, 2015     | \$ 17, 242   |
| Soros Foundation Moldova                                  | Media and Communication for an Inclusive Society  | June 1, 2014 – September 30, 2015    | \$ 30, 000   |
| East Europe Foundation                                    | Economic Empowerment of Persons with Disabilities to Sell Handbags  | March 1, 2014 – December 31, 2016    | \$ 28, 492   |

\* agreement signed in other currency and converted into US

